Upgrade software guide for factory assembly

USB driver installation guide

If your computer is not installed MTK drive, First Please install the MTK USB Drive, the USB drive file name: Driver_Auto_Installer_EXE_v5.1632.00.zip

1. Please download USB driver package 'Driver_Auto_Installer_EXE_v5.1632.00.zip' to Unzip.

- 2. Install 'Driver Install' file to install the driver.
- 3. If installed before, please skip USB driver installation.

NOTE: we suggest the computer use the Windows 7 or Windows 10 system.

Upgrade tool guide

1. Unzip the SP_MDT_exe_v3.2112.02.00(After-Sale_Service_Center).zip\ SP_MDT_exe_v3.2112.02.00(After-Sale_Service_Center) then open the SPMultiPortFlashDownloadProject.exe, as show picture below:



 As show below in the picture, choose the download tool corresponding to the version of the 'MTK_AllInOne_DA.bin' file. The file in the SP_MDT_exe_v3.2112.02.00(After-Sale_Service_Center)\ MTK_AllInOne_DA.bin

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3. As shown below, choose on the 'Scatter File ' will pop-up browse the folder and select you need the software ROM to download .

And 'Scan' to Start scanning the port.

Noted1: if your tool already has a port, please skip this step not need to scan again.

Noted2: If your computer first time use, must need to scan the port, as show below picture2 to start the port.

<mark>注意:电脑第一次使用时,需要扫描端口,当扫描设置好之后不用扫描。</mark>



how to Scan port guide

Noted1: if your tool already has a port, please skip this step not need to scan again.

Noted2: If your computer first time use, must need to scan the port, as show below picture2 to start the port.

- 1. as shown above open N/A+N/A 1 r N/A+N/A
- 2. choose the "scan" option, will pop-up window display, choose 'Y'(Yes)



3. Follow the above settings Done : Prepare the Phone in the off status -→" keep Hold Volume down button " and plug in the USB cable, wait 5-8 seconds, the port scan are well as shown picture 2:

Noted: if 'hold Volume down button' not work, please retry 'hold volume up button' and try scan again

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4. (Can skip this step if not need) If need add other USB ports Please refer to the below steps As below picture 1&2, 1(Uncheck)-→2(tick an option) -→3

(to scan the port)

Noted: if to scan the port, please plug the USB cable to another port(ON PC).

SmartPhone Multi-port download tool (After-Sale Service Center)	X	SmartPhone Multi-port download tool (After-Sale Service Center)	X		
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The other port scanning steps are same the above

Remark:

only one port can be scanned at a time, Please be sure to scan one by one(Appear at the same time check two or more ports, scan will be wrong) As Refer to the above picture step

How to Download the software guide

1. Open the 'SPMultiPortFlashDownloadProject.exe 'file, Check the already scan port, choose 'Scatter File' select software, As shows below:

Note: If under choose the 'Scatter file' show the error info, Suggest change the software ROM package name (shorten the name)!!!



😻 SmartPhone Multi-port download tool (After-Sale Service Center)	📲 SmartPhone Multi-port download tool (After-Sale Service Center)
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2. As above set is DONE, Must check the Type be selected as picture1 '**Firmware upgrade**', The Phone in the off status --- » then plug the USB cable --- » software start to download As below picture2.



3. Software upgrade is PASS as below picture

🏶 SmartPhone Multi-port download tool (After-Sale Service Center)								
File Option Debug Logging Identity Help								
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Thanks